

RAG Guidance	
<b>RED</b>	Milestone not achieved and/ or risks threaten future performance. Remedial action is required.
<b>AMBER</b>	Milestone only partly achieved, but identified problem has been resolved and performance will be met. or Milestone met, but risk to future performance has been identified.
<b>GREEN</b>	Milestone met and no future risks to performance

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1 Property crime with a special focus on burglary				
What we said we would do	Lead on update		Q2 Performance update	Q2 RAG
Develop a strategy that incorporates the following strategy and tactics	Police Nigel Ward and Simon Causer	Media - use all media channels including partners, NHW and social networking to send out key messages.	This is in place. We have over 2050 followers on Twitter. We send out daily updates to NHW. We have a lively community	
Disrupt organised criminal networks	Police Nigel Ward and Simon Causer	Identify and visit all cash convertor type premises to identify intelligence and disrupt criminal activity.	Through taskings sent out via the police intelligence unit, SNT make regular visits to such outlets to conduct this work	
Targeted crime prevention campaigns	Police Nigel Ward and Simon Causer	Use of police cadets to provide crime prevention advice at various open days	All in place and there are regular activities taking place throughout the year	
		Summer Media campaign.		
		CSEG to support targeted summer burglary prevention program		
Intelligence led approach to burglary hotspots	Police Nigel Ward and Simon Causer	SNT to adopt a burglar and target harden the top 15 streets for burglary victims	Done and is currently forming part of our Autumn nights campaign	
		DMM to monitor tasking resources & performance	On going monitoring	
Crime prevention advice to victims and householders	Police Nigel Ward and Simon Causer	Every victim to get SN visit to include crime prevention advice	In place and monthly monitoring	
Ensuring repeat offenders are brought to justice	Police Nigel Ward and Simon Causer	Post conviction ASBO's to be sought for repeat offender & PPO's	In place and monthly monitoring	
Co-ordinating powers across agencies to best solve the problem	Police Nigel Ward and Simon Causer	Forensic practioners to attend all burglary's within 4 hours	On going daily monitoring	

<b>2 Anti- social behaviour</b>				
<b>What we said we would do</b>	<b>Lead on update</b>	<b>Q2 Plan</b>	<b>Q2 Performance update</b>	<b>Q2 RAG</b>
<b>Proactive approach to fly-tipping, fly- posting and graffiti through Council's PIT</b>	LBB Steve Murrant	Each SNT ward panel to identify an area of work for community payback	Awaits reply from SNT's to PIT SPOC	
		The projects will aim to prevent fly tipping from re occurring at the sites identified. The success will be monitored by the number of sites that have PIT to set up coordination of Community Payback with Probation and discuss plan to get PIT officers to identify projects.	Quarterly basis hot spot area identified	
		PIT to feed back to ward panels on success/ sustainability of clear up	This is now part of ongoing work within the PIT Action Plan	
			Awaits ward panel response	
<b>Safeguarding</b>	LBB Steve Murrant	Agree set of recommendations from the ASB vulnerable adults review and implement throughout rest of the financial year	To be completed in liaison with Sue Smith	
		Review risk matrix assessments for PIT ASB cases.	Complete	
<b>Ensure street drinking/ alcohol related rowdy behaviour is tackled</b>	Steve Murrant	Refresh Intel on known street drinkers /alcohol related disorder perpetrators and process ongoing referrals. Liaise with DAAT to discuss engagement process.	Intel document complete to liaise with DAAT	
		A map of all licensed premises to be produced to identify areas most at risk of rowdy behaviour related to alcohol.	Due for completion with partner agencies	
<b>Identify perpetrators of ASB at the earliest opportunity to agree set of outcomes for residents.</b>	LBB Steve Murrant	Agree and implement partnership process for breach of an ABC	This will be dealt with by way of problem solving meetings with SNT's and RSL process agreed	
		Each young person with an ABC will be referred to the Targetted Youth Supporty Service	Process agreed with TYSS	
		Enforcement protocols agreed and implemented	On going work	
<b>Improve governance arrangements</b>	LBB Steve Murrant	Recommended Governance arrangements in ASB Needs Analysis to be accepted/ amended by partners update.	Draft report be agreed by partners	
		Subject to Home Office White Paper.		

Ensure every report followed up and customer informed of progress/outcome.	LBB Steve Murrant	Launch new e form on LBB website and ask other partners to advertise it	Launched	
Identify repeat victims and prioritise multi agency problem solving	LBB Steve Murrant	Process for identifying repeat victims to be agreed by MAOG.	Data base to be agreed	
		Repeat callers to be taken monthly to FIM. Each repeat victim will be discussed to ensure action plan is in place.	Now the Barnet ASB Action Group	
		302's will monitor risk over time to demonstrate fluctuating risk levels.	On going work	
Reduce arson	LFB Tom George	Continue with various youth engagement initiatives including the Junior Citizens event which as well as discussing general fire safety advice also discusses the dangers of fire and making hoax calls. These are ad hoc throughout the year.	On going work	
		Continue to work with partners including LB Barnet (Planning Team re: properties where planning been turned down more than once) and Barnet Homes, providing information and liaising on potential arson targets.	On going work	
		Continue to promote their Juvenile Fire setters Intervention Scheme (JFIS); one to one intervention with young fire starters.	On going work	
		Continue to promote their Local Intervention Fire Education scheme to YOS and other partners. Approx 50 courses will be available across London.	On going work	

### 3 Violent crime with a special focus on domestic violence

What we said we would do	Lead on update	Q2 Plan	Q2 Performance update	Q2 RAG
Increase awareness of DV across agencies and residents through media	LBB Manju Lukman	Some planning will take place around the annual Safeguarding events and November Month of Action of violence against women, with the DV forum on the programme of events they would like to plan for in 2012	A range of promotion has taken place including, raising awareness of the newly commissioned DV services in Barnet. An article went into the Barnet First Magazine in September 2012, highlighting the advocacy and support service, the refuge and perpetrator provisions, delivered by Solace Women's Aid. A range of leaflets have been	

<b>Implement the North London Rape Crisis Centre Service</b>	LBB Manju Lukman	<p>The NLRC service has been in operation with the other seven North London Boroughs that have signed up to this service in 2011. It is being provided by Solace who is rolling out services in all of these boroughs to support women and girls aged 14 years and upwards. To provide a service for victims who experienced sexual violence or rape, that took place in the past or recently. This service takes place from two outreach sites in Barnet, namely; at the Jewish Women's Aid offices (JWA) and Chipping Barnet Library. Services include; counselling, individual and group, advocacy, therapies and confidence building. The current provision is being funded by the GLA and a Variation Contract of Agreement has been signed by Barnet to contribute to costs to continue with this service. Between December 2010 and December 2011, Barnet received 38 referrals. Additional work to continue and identify additional sites.</p>	<p>The NLRC service is still being providing until March 2013. Discussions are currently taking place with the steering group and MOPAC, who provides the funding via the GLA, on the continuation of funding and the contribution required from each of the 7 Local Authorities for 2013-2014.</p>	
		<p>The NLRC will continue to be funded until 2013 and the work will be reviewed in 2012. There is a Steering Group that meets regularly to monitor the work and Barnet is part of this group to oversee the work delivered by the provider. Work to continue and ensure value for money.</p>		
<b>Develop and implement perpetrator services</b>	LBB Manju Lukman	<p>This period will enable a review and mapping of this service, the take up of referrals and additional work that needs to be implemented.</p>	<p>The Perpetrator Service was commissioned and started in April 2012 to be delivered in Barnet. This is managed by Solace Women's Aid and delivered in partnership via the Domestic Violence Intervention Project (DVIP). They provide an adult programme, a young person programme called</p>	
		<p>The project will be allocated a Portfolio Manager that will assess all the performance monitoring data, targets and objectives are being reached. There will be an on going evaluation of the service.</p>	<p>The service is managed by the DV Coordinator who is the Portfolio Manager. All targets and monitoring are submitted on a quarterly basis to ensure that performance is being</p>	
<b>Ensure safe and effective interventions at earliest opportunity</b>	LBB Manju Lukman	<p>This period will enable a review and mapping of this service, the take up of referrals and additional work that needs to be implemented.</p>	<p>The service is managed by the DV Coordinator who is the Portfolio Manager. All targets and monitoring are submitted on a quarterly basis to ensure that performance is being achieved.</p>	
		<p>To establish if there are resources (staff) for an additional programme called Community Programme. This is intensive work with children on DV issues. There is a free 3 day training session available for practioners with AVA a national organisation, Against Violence and Abuse; to enable to roll out this programme.</p>	<p>Solace Women's Aid have been commissioned to deliver two distinct DV training support programmes for single women and women who have children over the age of 11 years old.</p>	

		This Project works with children up to age of 11yrs, and will work holistically with the family if there are older children in the household; however, cases involving violence involving teenagers generally are signposted to our colleagues in the Youth Support Service. This work will continue.		
<b>Safeguard the needs of young people and vulnerable adults whose lives are affected by DV</b>	LBB Manju Lukman	There is the Safer Families Project that works in three children centres, Hyde, Underhill and Newstead. Update	This work and programme is still delivered by the Safer Families Project.	
		In addition, there is the Barnet Safeguarding Children's Board and Safeguarding Adults Board and the Multi Agency Risk Assessment Conferencing (MARAC) process that meets every three weeks, to support high-risk DV cases. Within this support is established if needed specifically to work with young people and vulnerable adults.	This work and partnerships boards still continue.	
<b>Deliver an effective criminal justice system to punish, deter and reduce repeat victimisation</b>	LBB Manju Lukman			
		The IDVA support for the MARAC and the SDVC maybe reviewed under the newly commissioned structure	Additional funding has been agreed to provide an IDVA support service via Solace Women's Aid, to support the	
		There is a specialist IDVA working alongside the Specialist Domestic Violence Court at Hendon to support clients. There is also a Specialist Domestic Violence Court Steering group, which includes the police and the council. That looks at the cases that may have incurred barriers and obstacles so that these are analysed and addressed.		
		The MARAC system looks at repeat cases in any 12-month period and addresses the concerns raised.		
<b>Ensure integration with family focus project</b>	LBB Manju Lukman	The Family Focus Team (FFT) came into effect in September 2011; it was previously known as the Parenting Support team. The team includes 24 practitioners from a range of multi disciplinary backgrounds. They worked to support families with multiple needs early, to prevent an escalation of problems. This includes working on DV cases and using the existing structures, such as sign posting to a specialist DV agency.	The MARAC continues to meet every three week to discuss high risk cases. A MARAC steering group has been established that is chaired by the police, to oversee the operations. Work has started to engage other partners to increase referral numbers.	
		On the 12 <sup>th</sup> March 2012, the FFT was integrated with the Intensive Family Focus Team and have become part of the Troubled Families Team. Mr Stuart Collins is the Interim Head of this Team.		
<b>Promote use of MARAC</b>	LBB Manju Lukman	To work with with a number of key agencies that could improve on their referral numbers	The MARAC continues to meet every three week to discuss high risk cases. A MARAC steering group has been established that is chaired by the police, to oversee the operations. Work has started to engage other partners to increase referral numbers.	
		To develop guidance notes for practioners , DV agencies and what to expect from a MARAC meeting	A guidance template has been developed and is on going. All the relevant information will be on the LBB MARAC webpage.	
		A MARAC Training programme will be established for the year to deliver multi agency training. There is also an offer of specialist agency traing if requested	The training programme is delivered on a monthly basis to multi agency practitioners. There will be a champions training programme, so that practitioners can deliver training in their own organisation, to increase referrals.	
		North London Rape Crisis (Solace) are also part of the MARAC meeting process	Work has started to engage health representation and substance misuse agencies.	
		A MARAC Steering Group to meet and in addition to any other partners that wish to join.		

	An action Plan will be devised for the group	CAADA have supported a MARAC self assessment process for LBB's MARAC in July and September. An action plan will be developed as a result of this assessment.	
	To regularly present MARAC data to the DVF and DVOPS group.	MARAC data is collected on a quarterly basis and is presented at the DVOPS/DVSB for analysis and monitoring.	
	To meet on a quarterly basis.	Continues	

## 6 Focus on places where offences take place

What we said we would do	Lead on update	Q2 Plan	Q2 Performance update	Q2 RAG
<b>Share information to identify priority areas for intervention</b>	Police Nigel Ward	Fortnightly intelligence Meeting attended by police and partners.	On going	
		Borough tasking Crime group meeting Bi Weekly attended by police and partners.	On going	
		Information sharing agreements reviewed and in place.	ISA's all in place with Richard Bell CSP Information Manager	
<b>Tackle crime in those areas through multi agency arrangements</b>	Police Nigel Ward	Fortnightly intelligence Meeting attended by police and partners.	In place	
		Borough tasking Crime group meeting Bi Weekly attended by police and partners	On going	
		Tasking of police and Local Authority PIT teams	In place	
		Partnership approach with SNT's	In place	
<b>Design out crime and ASB particularly in regeneration areas</b>	LBB and Police Steve Murrant and Nigel Ward	Fortnightly intelligence Meeting attended by police and partners.	On going piece of work	
		Borough tasking Crime group meeting Bi Weekly attended by police and partners	On going piece of work	
		Tasking of police and Local Authority PIT teams	All dealt with within a bespoke Intel briefing	
		Partnership approach with SNT's	LBB PIT staff have a SPOC with each SNT	
		Cricklewood Tri Borough community improvement programme	On going piece of work to target lone street drinkers in partnership with licensing	
<b>Intelligent use of CCTV to deter and investigate crime and ASB</b>	Police Nigel Ward	Fortnightly intelligence Meeting attended by police and partners.	In place	
		Borough tasking Crime group meeting Bi Weekly attended by police and partners	In place	
		Fast time communication via radio with CCC / IBO	In place	
		Partnership use of Local authority owned but MPS maintained portable CCTV equipment.	In place	
<b>Ensure town centres are safe and attractive, street drinking and disorder from licensed premises are tackled</b>	LBB and Police Steve Murrant and Nigel Ward	PIT to continue to deliver town centre action plans.	On going piece of work	
		Fortnightly intelligence Meeting attended by police and partners.	On going piece of work	
		Borough tasking Crime group meeting Bi Weekly attended by police and partners. Meetings to assess listed problems and task plan owners.	On going piece of work	
<b>Priority Intervention Team to tackle environmental crime in identified hotspots</b>	Police Nigel Ward	Fortnightly intelligence Meeting attended by police and partners.	On going	
		Borough tasking Crime group meeting Bi Weekly attended by police and partners. Meetings to assess listed problems and task plan owners.	On going	
		Partnership approach with SNT's	On going	

7 Tackle repeat victimisation				
What we said we would do	Lead on update	Q2 Plan	Q2 Performance update	Q2 RAG
Integrated and consistent support to victims of ASB and tracking their cases	Police Nigel Ward	Dedicated police ASB unit reviewing all ASB calls received by police daily and the process in place to support this.	In place	
		Partnership agreed Risk assessment matrix.	In place	
		Contact to vulnerable and repeat victims undertaken by police and Local authority PIT team recorded on 302 problem solving documents.	In place	
		Fortnightly intelligence Meeting attended by police and partners.	In place	
		Borough tasking Crime group meeting Bi Weekly attended by police and partners. Meetings to assess listed problems and task plan owners.	In place	
Crime prevention advice to prevent repeat property crime	LBB and Police Steve Murrant and Nigel Ward	Vulnerable victim visits (ASB and Burglary) undertaken by MPS and Local Authority PIT team.	On going piece of work	
		Local authority safer homes advice and visits.	193 referrals of which 7 were decent homes and 21 from Community Safety all completed	
Commissioning effective DV services including funding a DV perpetrators programme	LBB Manju Lukman	Solace have been awarded a 2 year contract (2012/13 – 14) Domestic Violence contract for: 1. Advocacy and Support Service 2. Refuge provision 3. Perpetrator service	All three services are up and running and Solace Women's Aid have been actively promoting their services. They are represented at the DVF, the DVOPs and at the MARAC. The monitoring targets have been finalised and are being submitted on a quarterly basis to the Portfolio Manager, alongside review meetings. The perpetrators service is delivered in partnership with DVIP and referrals are increasing over time.	
		The DV coordinator is currently finalising the service specification and performance targets with Solace, with a go live date for 1 April '12.	Complete	
		In addition, exit interviews have been conducted with existing DV providers to close by end of March 2012.		
Better management of offenders to stop them reoffending	Police Nigel Ward			
		Case group meeting bi monthly Roll out of IOM	On going Complete Michael Kelly to compile report	
Bringing offenders to justice swiftly and supporting victims	Police Nigel Ward			
Counselling and support	Police Nigel Ward			
8 Building reassurance and confidence				
What we said we would do	Lead on update	Q2 Plan	Q2 Performance update	Q2 RAG
Publish a communications strategy	LBB Stacie Timms/ Sue Cocker	Currently being drafted; Burglary, Domestic Violence and ASB to have planned campaigns throughout the year.	On going	
		payn	Winter Burglary Campaign running from November - February 2013	
		CSEG to organise public meeting on Policing during the Olympics	Complete	
Inform residents when we have done what they ask	Police Nigel Ward	MPS and partnership actions and results fed back into WARD panels (CAP)	This is in place and embedded as part of core business	
		MPS media team publicising good new stories and successes via external media and social networks.	This is in place and embedded as part of core business	

		Monthly Community engagement panel	This is in place and embedded as part of core business	
		SNT public meetings, surgeries, street briefings and through their websites.	This is in place and embedded as part of core business	
Use SNTs to provide visible reassurance and engagement and better access to the Police	Police Nigel Ward	Fortnightly intelligence Meeting attended by police and partners.	This is in place and embedded as part of core business	
		Borough tasking Crime group meeting Bi Weekly attended by police and partners. Meetings to assess listed problems and task plan owners.		
		Ward panel priorities, actions recorded on 302 problem solving documents.	This is in place and embedded as part of core business	
		Partnership street briefings, surgeries and meetings. All pre publicised.	This is in place and embedded as part of core business	
		Local authority PIT victim visits and reassurance patrols either solely or jointly with SNTs	This is in place and embedded as part of core business	
Develop a programme for all agencies to provide advice to vulnerable people and premises, giving sound security advice	LBB and Police Steve Murrant and Nigel Ward	Local authority safer homes advice and visits.	193 referrals of which 7 decent homes and 21 Community Safety completed	
		Vulnerable victim visits by police and local authority.	On going	
		MPS Protect campaign aimed at youth crime.	On going	
		MPS ASB unit contacting all repeat vulnerable victims of ASB supplying Local authority PIT team and SNT detail	On going	
		Partnership problem solving process in place. This includes a shared Risk matrix, Bi weekly review meetings and set review dates for individual problems led by risk grading.	On going and reviewed bi weekly	
		CSEG to establish targeted work with children and young people		
Tie in Neighbourhood watch and Community Action panels (CAP) with the Barnet Community safety Engagement Group to ensure widest possible access to police and	CSEG Julia Mlambo	SLT attendance at monthly CSEG meetings		
			Met with Paul Lamb to progress communication plan. Agreed to run a burglary prevention campaign in NOV December with Richard Bell Community Safety	
		CSEG to contribute to a dedicated development programme for Barnet Borough Watch and Community Action Plan.	Met with Paul Lamb to progress comms plan Community Barnet Website is being developed to include SNT information as well as links to key links to LBB meetings	
Encourage Neighbourhood watch champions to patrol with PCSOs	CSEG Julia Mlambo	Ongoing SNT / Partnership engagement through CAP meetings and CSEC.	On going	
		CSEG to contribute to a dedicated development programme for Barnet Borough Watch and Community Action Plan.	Policing and the Olympics meeting held 24th September.	
Improve the public realm of Barnet ensuring it is safe, clean and green	LBB and Police Steve Murrant and Nigel Ward	Fortnightly intelligence Meeting attended by police and partners.	On going attendance and partnership working to solve crime issues	
		Borough tasking Crime group meeting Bi Weekly attended by police and partners. Meetings to assess listed problems and task plan owners.	As above	
		Ward panel priorities and actions recorded on 302 problem solving documents allowing stakeholders, MPS and other partners to be held accountable.	On hold	
		Partnership street briefings, surgeries and meetings. All pre publicised.	On hold	
		Local authority PIT victim visits and reassurance patrols either solely or jointly with SNTs	On hold	
		Partnership problem solving process in place. This includes a shared Risk matrix, Bi weekly review meetings and set review dates for individual problems led by risk grading .	In place	
Work in partnership to make our town centres safe and attractive	LBB and Police Steve Murrant and Nigel Ward	Partnership problem solving process in place. This includes a shared Risk matrix, Bi weekly review meetings and set review dates for individual problems led by risk grading.	As above	
		Fortnightly intelligence Meeting attended by police and partners.	On going	



	Borough tasking Crime group meeting Bi Weekly attended by police and partners. Meetings to assess listed problems and task plan owners.	On going	
	Local authority work on 5 action plans in partnership on Burnt Oak, Talley Ho, Edgware, Cricklewood and Golders Green Town centres.	On going	